



Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2011 - December 31, 2011

Filing Confirmation Number: 0005029604

Filing Deadline: January 17, 2012

FRN: 0013077250

Filing Date: 01/13/2012 01:01 PM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer more than two handsets over any air interface to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period? Yes

Did you offer any handsets to service providers (if you are a device manufacturer) or to subscribers (if you are a service provider) during this reporting period?

Company Information

Company Name: Hawaiian Telcom Services Company, Inc.

Brand Names: Hawaiian Telcom Wireless

PO Box:

Street Address: 1177 Bishop Street

City: Honolulu,

State: HI

Zip Code: 96813

Contact Name: Lisa Suan

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Contact Email: lisa.suan@hawaiiantel.com

Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? No

Explain: Only ZTE C77 does not include labeling

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards have clear and effective disclosure that the handset has not been rated for hearing aid compatibility with respect to such operations? Yes

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those

models, and an explanation of the rating system? Yes

Website address: <http://www.hawaiiantel.com/Residential/Wireless/Phones/tabid/256/Default.aspx>

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: The Company's website continues to display the HAC ratings for all handsets offered.

Methodology for Functionality Levels

Good (Basic Model) - This is a low-range unit which includes low-cost and basic features. Basic features include: making and receiving calls and SMS functionality. Generally, these phone have a camera along with Bluetooth capabilities and/or expanded memories.

Better (Intermediate Model) - This is a mid-range low-cost unit. These units generally have cameras, Bluetooth capability, web accessibility along with enhanced color displays and advanced features.

Best (Advanced Model) - This is a higher-range unit that provides users with advanced features giving them full access to the internet and web browsing. Known as 'smart phones' - these devices have operating systems that provide faster speed and connections and may include expandable memory, connection to personal or work emails, touch screen and/or QWERTY keyboards.

Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 13

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets		Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent	
CDMA	12	92%	1	8%			13

Handset 1: Samsung M330

Handset Maker

Samsung

Handset Model Name

M330

FCC ID

A3LSPHM330

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Better

Remarks

Handset 2: Samsung M350**Handset Maker**

Samsung

Handset Model Name**FCC ID**

M350

A3LSPHM350

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 07/10 to 12/11

Ratings

M-Rating: M4

T-Rating:

Functionality Level

Better

Remarks

Handset 3: Sanyo Katana LX**Handset Maker**

Sanyo

Handset Model Name**FCC ID**

Katana LX

AEZSCP-3800

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 02/09 to 12/11

Ratings

M-Rating: M3

T-Rating: T3

Functionality Level

Good

Remarks

Handset 4: Sanyo Katana Eclipse X**Handset Maker**

Sanyo

Handset Model Name**FCC ID**

Katana Eclipse X

JOYSCP-6750

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 11/09 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Better

Remarks

Handset 5: Sanyo 2700**Handset Maker**

Sanyo

Handset Model Name**FCC ID**

2700

V65SCP-27H

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 12/09 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Better

Remarks

Handset 6: Sanyo SCP-3810**Handset Maker**

Sanyo

Handset Model Name**FCC ID**

SCP-3810

V65SCP-3810

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 01/10 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Better

Remarks

Handset 7: ZTE C77**Handset Maker**

ZTE

Handset Model Name**FCC ID**

C77

Q78-ZTEC77

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 07/09 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Good

Remarks

Handset 8: Research In Motion Limited BlackBerry 8330**Handset Maker**

Research In Motion Limited

Handset Model Name**FCC ID**

BlackBerry 8330

L6ARBU20CW

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 02/10 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Best

Remarks

Handset 9: Samsung SPH-M240**Handset Maker**

Samsung

Handset Model Name**FCC ID**

SPH-M240

A3LSPHM240

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 02/10 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Better

Remarks

Handset 10: Research In Motion Limited Blackberry 9330 Curv**Handset Maker**

Research In Motion Limited

Handset Model Name FCC ID

Blackberry 9330 Curv L6ARBU20CW

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 06/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Best

Remarks

Handset 11: Research In Motion Limited Blackberry9670 Style**Handset Maker**

Research In Motion Limited

Handset Model Name FCC ID

Blackberry9670 Style L6ARBU20CW

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 06/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Best

Remarks

Handset 12: Samsung Pierre M360**Handset Maker**

Samsung

Handset Model Name**FCC ID**

Pierre M360

A3LSPHM360

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 04/11 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Good

Remarks

Handset 13: Sanyo SCP-8600 (Zio)**Handset Maker**

Sanyo

Handset Model Name**FCC ID**

SCP-8600 (Zio)

V65SCP-8600

Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

Additional Air Interfaces and Frequency Bands

Is this handset capable of voice communication over any air interface or frequency band that does not currently have hearing aid compatibility technical standards? No

Dates

This handset model was offered from: 12/10 to 12/11

Ratings

M-Rating: M4

T-Rating: T4

Functionality Level

Best

Remarks

Certification**This Report has been certified by:**

Steven Golden Vice President External Affairs

01/13/2012 01:01 PM